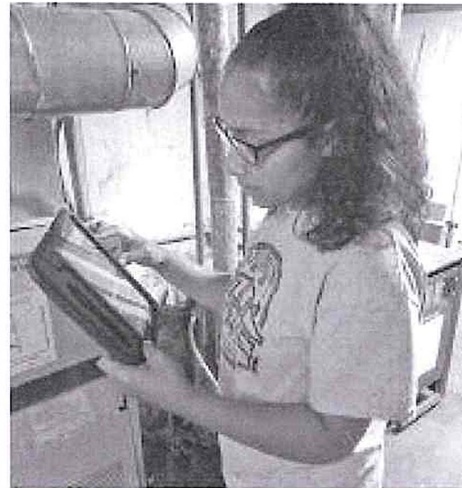


New Tools for a New Generation of Volunteers...

Every Good Works volunteer appreciates how important it is to have the right tool for the job. That is why each work crew is assigned a standard toolbox containing the hand tools regularly needed for making repairs. But, along with the hammers, pliers and tape measures, each crew has a clipboard containing important paperwork including the workday work plan. The work plan is essential. It contains the list of repair tasks that need to be completed to fulfill Good Works commitment to the family being served. It also indicates some of the basic materials and tools needed to complete each task. For example, the work plan may state: "Replace window in bedroom" and then list the window size, the need for shims, insulation and replacement trim. Work Crew leaders use a pen or pencil to strike out projects on the plan as they are completed and turn the document in at the end of the day to be used for planning the next workday.

But imagine this...Instead of a clipboard, what if teams were

equipped with a tablet computer and a WIFI hotspot to access the Good Works Digital Toolbox (GWDT) on the Cloud? After logging in, volunteers would have access to the list of projects for



GWDT helps a volunteer do the job right.

the home, including materials required, time estimates and recommended skills. Each task in the project would contain step-by-step instructions complemented by photos and videos to provide real time training on how to properly perform the repair. As work is accomplished, tasks would be checked off, ensuring that the Operations Director and Good Works Repair Supervisor

are provided real-time status of the home. Best of all, the system would allow a team to pre-plan their work prior to the workday, and even preview the repair tasks in advance so volunteers can hit the ground running when they arrive at the work site.

Good Works is embarking on a limited beta test of the GWDT software from Freya Systems in early 2022. The Coatesville warehouse will be the first outfitted with WIFI to provide high-speed access for the software and other devices. Attracting the next generation of volunteers requires use of contemporary tools and technologies that provide information when and where people need it. Therefore, Good Works is establishing a Technology Committee at the Board level. We acknowledge that deploying a system like the GWDT will take time, money and effort, but is absolutely necessary for the long-term viability of Good Works.

Learn more at: www.goodworksinc.org/GWDT

Attracting the **next generation of volunteers** requires use of contemporary tools and **technologies that provide information** when and where people need it.



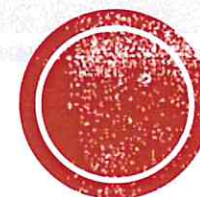
repairing homes and restoring hope

GOOD WORKS

REPAIRING HOMES & RESTORING HOPE

Robert Beggs

Executive Director



www.goodworksinc.org

544 E. Lincoln Hwy
Coatesville, PA 19320

ABOUT GOOD WORKS

- Good Works is a faith-based nonprofit founded in 1988, dedicated to making our community a better place to live by improving the living conditions for low-income families.
- Our goal is to see the inhabitants of these homes rise above their level of poverty and experience a richness knowing that their circumstances matter to God and their community.
- We believe that everyone benefits when volunteers from different races, cultures, and backgrounds join together in a common purpose.
- Christian faith is key to our mission so we are committed to providing an inclusive and welcoming environment for all who serve or are served.



WHO WE SERVE

Low-income families in the most populated municipalities in Chester County.

\$22,476 Avg household income

58% seniors

22% single parent households

45% disabled

35% in mobile homes

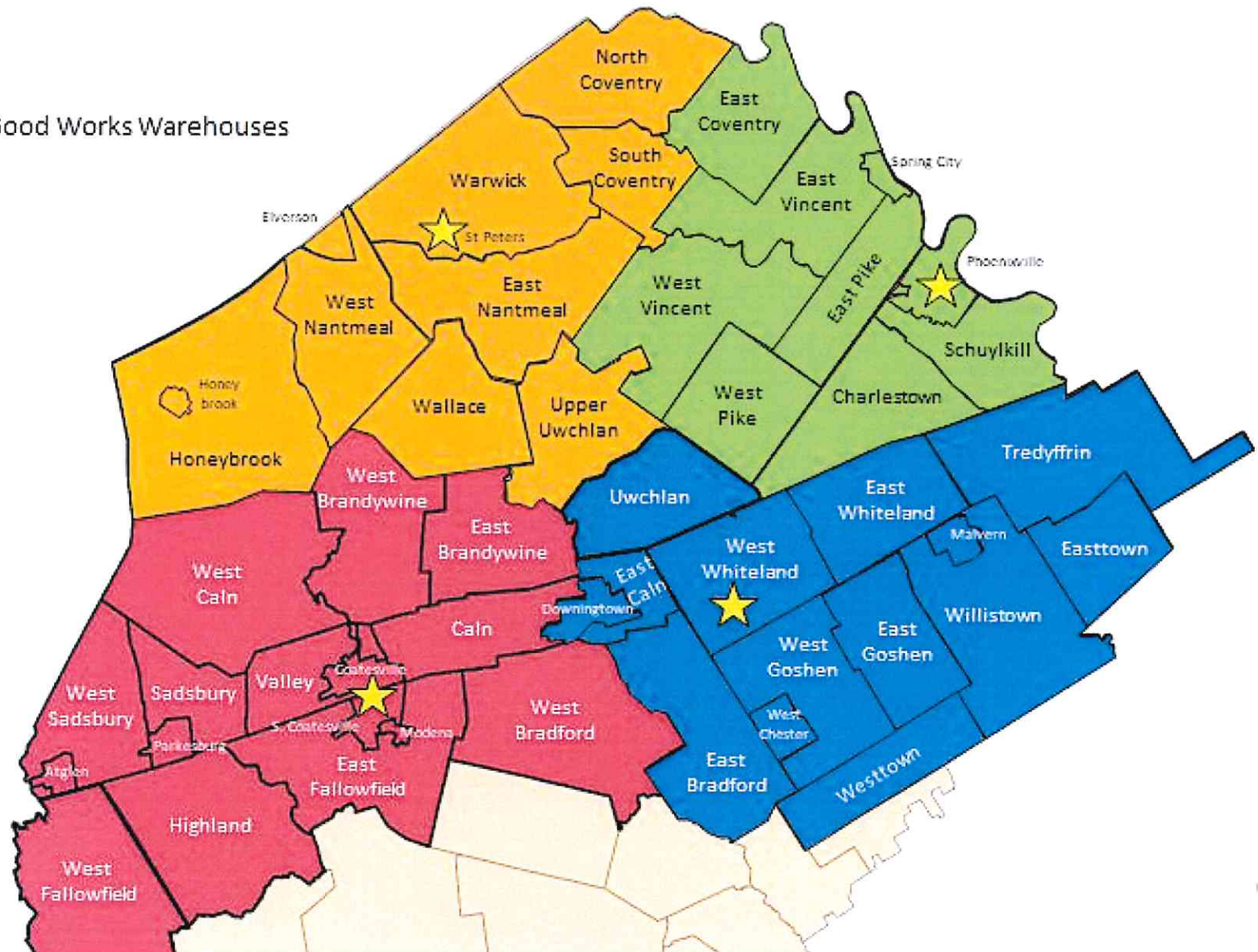
Must own the home and reside in it with paid taxes

Must meet income criteria (200% of poverty level)



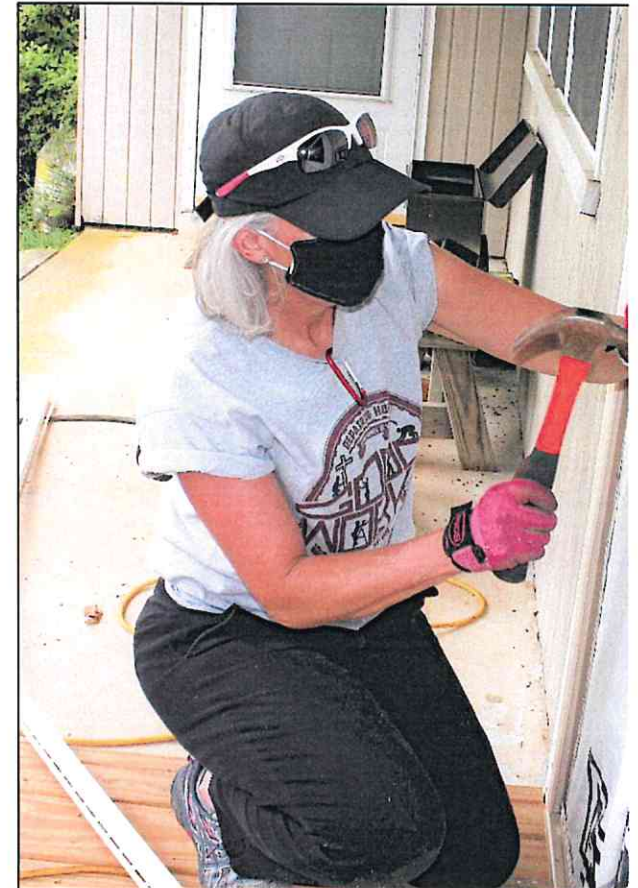
WHERE WE SERVE

★ Good Works Warehouses



BY THE NUMBERS — OPERATIONS

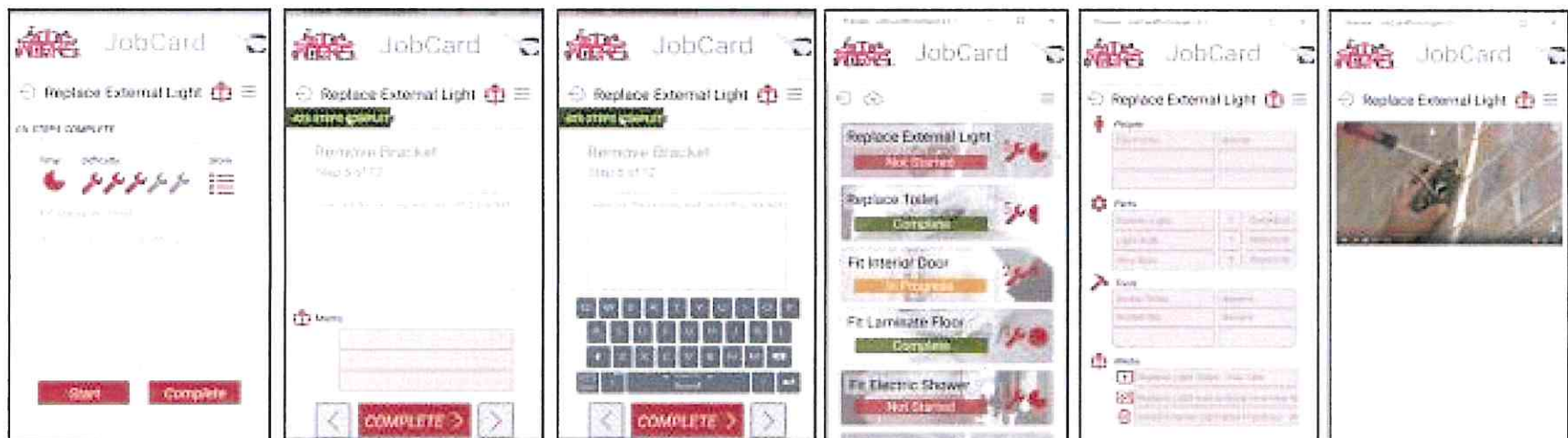
	<u>2019</u>	<u>2020</u>	<u>2021</u>
▪ Volunteers	1,706	885	1,073
▪ Volunteer Hours	37,947	21,233	27,619
▪ Partner Churches	21	20	20
▪ Corporate Workdays	57	19	24
▪ Summer Work Camps	4	1	2
▪ Weekday Repair Visits	703	620	643
▪ Workdays	202	180	223
▪ Homes Completed	51	33	40
▪ Families Assisted	174	157	165
▪ Faith Touches	7015	5,505	7,140
▪ Annual Budget	\$1.3M	\$1.4M	\$1.4M



1,067 homes completed since 1988 (as of 4/22)



Good Works Digital Toolbox



TECHNOLOGY COMMITTEE

Information Technology is playing an increasing role in the operation of Good Works with the promise of improving efficiency and enabling growth of the organization. The Committee will work with Good Works staff to:

- Identify sources for technology grants and other funding for hardware, software and networking,
- Assist with requirements analysis for select operations and ministry automation opportunities,
- Develop, deploy and sustain the Good Works Digital Toolbox GWDT in Chester County and beyond (near-term),
- Develop, deploy and sustain the Good Works Ambassador Application in Chester County and beyond (near-term),
- Implement and monitor appropriate technology security and address data privacy and disaster recovery capabilities,
- Consult on strategic partnerships to further strategic Good Works digital automation goals.
- Develop and maintain a long-term IT strategy for Good Works.



